

## ABOUT OUR INSURANCE SERVICES

### KennCo Underwriting Limited

Suite 7, Grange Road Office Park, Grange Road, Rathfarnham, Dublin 16, Ireland

#### 1 The Financial Regulator

The Central Bank of Ireland is the statutory body that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

#### 2 Whose products do we offer?

- We offer products from a range of insurers.
- We offer products from a limited number of insurers.
- We only offer products from a single insurer.

#### 3 Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs.
- You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

#### 4 What will you have to pay us for our services?

You will receive a quotation which will tell you about any other fees relating to any particular insurance policy

- A fee
- No Fee

#### 5 Who regulates us?

KennCo Underwriting Limited is regulated by the Central Bank of Ireland. Ref No C49930

Our permitted business is to arrange, advise on, deal as an agent of insurers and clients and assist in claims handling with respect to non-investment insurance policies.

You can check this on the Central Bank of Ireland's Register by visiting the Central Bank of Ireland's website [www.centralbank.ie](http://www.centralbank.ie) or by contacting them on +353 1 2244000

#### 6 What to do if you have a complaint

If you wish to register a complaint, please contact us:

**in writing** Write to The Complaints Manager, KennCo Underwriting Limited, Suite 7, Grange Road Office Park, Grange Road, Rathfarnham, Dublin 16.

**by phone** Telephone 014 994 607.

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Regulator.

#### 7 Are we covered by the Financial Services Compensation Scheme (FSCS)?

All insurance issued through Kennco Underwriting Limited for individual or 'small businesses' are covered by the Financial Services Compensation Scheme. **You** may be entitled to compensation from the scheme if your insurers cannot meet its obligations (e.g. If it goes out of business or into liquidation or is unable to trade).

Further information about compensation scheme arrangements is available from the FSCS ([www.fscs.org.uk](http://www.fscs.org.uk) telephone number 0207 892 7300)